

Customer Credit Reporting

Company Name: Comcast Phone of Illinois, LLC
Doing Business As:
Company Address: 29777 Telegraph Rd., Ste 4400-B, Southfield , MI 48034-5155
Operating Company Number: 7607

Credit Reporting Data for Quarter Ending: June 30, 2003 ▼

Credit due in accordance with Section 732.30(a);

Out of Service More than 24 Hours:

Total dollar amount of all customer credits paid:
 Number of credits issued for repairs - 24-48 hours:
 Number of credits issued for repairs - 48-72 hours:
 Number of credits issued for repairs - 72-96 hours:
 Number of credits issued for repairs - 96-120 hours:
 Number of exemptions claimed for each of the
 categories identified in Section 732.30(e)
 Number of customers receiving alternate
 phone service rather than receiving a credit.

April	May	June	Total
\$660.85	\$1,279.44	\$878.77	\$2,819.06
63	195	103	361
13	27	8	48
2	4	5	11
0	2	2	4
0	0	0	0
0	0	0	0

Credit due in accordance with Section 732.30(b);

Failure to install Basic Local Exchange Service:

Total dollar amount of all customer credits paid:
 Number of installations after 5 business days:
 Number of installations after 10 business days:
 Number of installations after 11 business days:
 Number of exemptions claimed for each of the
 categories identified in Section 732.30(e).
 Number of customers receiving alternate
 phone service rather than receiving a credit.

April	May	June	Total
\$0.00	\$0.00	\$0.00	\$0.00
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0
0	0	0	0

Credit due in accordance with Section 732.30(c);

Missed Appointments

Total dollar amount of all customer credits paid:
 Number of customers receiving credits:
 Number of exemptions claimed for each of
 the categories identified in Section 732.30(3).

April	May	June	Total
\$7,900.00	\$4,700.00	\$13,900.00	\$26,500.00
530	94	278	902
0	0	0	0